

Workers' Compensation Services



Our integrated, *Total Account Management* approach is key to maintaining your edge.

Washington Employers utilizes an integrated, finely-tuned account management approach in providing you with workers' compensation services. Our highly experienced claims staff works hand-in-hand with our safety personnel to not only manage your claims, but to anticipate and alleviate future safety concerns.

Our expertise incorporates safety, loss control and claims management in the areas of:

- Group or Individual Retrospective Rating Programs
- Customized Safety/Claims Management Programs

Safety / Loss Control Services

- Onsite Needs Assessments
- Comprehensive Baseline and Performance Analyses
- Programs to Build Safety Awareness
- Safety Training and Orientation
- Safety Inspections
- Policy Assessments
- Accident Investigations
- Safety Flex – Onsite Staff Assistance
- Information Resources
- Safety Tools and Quick Focus Training Tools
- Monthly Safety Teleconferences

Claims Management Services

- Targeted, Expert Claim Resolution
- Medical Management Oversight
- Return to Work Strategies
- 24 Hour Claim Reporting Hotline
- Discovery/Elimination of Benefit Overpayments
- Board of Industrial Appeals Management and Representation
- Weekly Employer Updates

Available exclusively to our members on a contract basis, our diverse Workers' Compensation Programs are tailored to your needs. Contact us to learn how we can improve worker safety and help drive down your costs.

Since 1985, the State has refunded more than \$87 million to our members —an average of 30% of premiums paid to the Department of Labor & Industries.

Already participate in a Group Retrospective program? We'd be happy to compare it against our program to see if we can earn you a greater refund.